

Business Qualifications

New Skills ACADEMY Certificate No RE6WIEKC

This certificate is to verify that

Graham Stevens

has successfully completed the

LEVEL 2 & 3 CUSTOMER SERVICES DIPLOMA

on the
23rd July 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No 4LH67L11

This certificate is to verify that

Graham Stevens

has successfully completed the

BASIC ACCOUNTING CERTIFICATE

on the
07th August 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No G60CF160

This certificate is to verify that

Graham Stevens

has successfully completed the

THE COMPLETE CUSTOMER SERVICE DIPLOMA

on the
16th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No LOMTRURB

This certificate is to verify that

Graham Stevens

has successfully completed the

CUSTOMER RETENTION CERTIFICATE

on the
16th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No EBKOHY23

This certificate is to verify that

Graham Stevens

has successfully completed the

FACE TO FACE CUSTOMER SERVICE CERTIFICATE

on the
29th January 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No GOR0IAJY

This certificate is to verify that

Graham Stevens

has successfully completed the

CARING FOR YOUR CUSTOMERS' NEEDS CERTIFICATE

on the
15th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No KZGHSMT0

This certificate is to verify that

Graham Stevens

has successfully completed the

ELECTRONIC CUSTOMER SERVICE CERTIFICATE

on the
15th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No YD8MQ2QP

This certificate is to verify that

Graham Stevens

has successfully completed the

TELEPHONE CUSTOMER SERVICES CERTIFICATE

on the
13th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No F2U37M9K

This certificate is to verify that

Graham Stevens

has successfully completed the

RESCUING DIFFICULT CUSTOMERS CERTIFICATE

on the
15th February 2020

 
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No WHLJODE

This certificate is to verify that

Graham Stevens

has successfully completed the

COMMUNICATION BASICS CERTIFICATE

on the
01st February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No DMCH6FTX

This certificate is to verify that

Graham Stevens

has successfully completed the

EMAIL ETIQUETTE CERTIFICATE

on the
14th February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No W2O9861R

This certificate is to verify that

Graham Stevens

has successfully completed the

MASTER TALKING TO ANYONE CERTIFICATE

on the
31st January 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No 04LNF2VI

This certificate is to verify that

Graham Stevens

has successfully completed the

IMPROVE YOUR ASSERTIVENESS CERTIFICATE

on the
02nd February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No HWZ4B36X

This certificate is to verify that

Graham Stevens

has successfully completed the

MASTER PLANNING CERTIFICATE

on the
02nd February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No SCIBKQX3

This certificate is to verify that

Graham Stevens

has successfully completed the

WORKING IN TEAMS CERTIFICATE

on the
29th February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No RXRAK00C

This certificate is to verify that

Graham Stevens

has successfully completed the

BOOST YOUR CONCENTRATION CERTIFICATE

on the
01st February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No CYCREASA

This certificate is to verify that

Graham Stevens

has successfully completed the

EQUALITY, DIVERSITY AND DISCRIMINATION CERTIFICATE

on the
02nd February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>

New Skills ACADEMY Certificate No J4PUS3BH

This certificate is to verify that

Graham Stevens

has successfully completed the

LEARNING STRATEGIES CERTIFICATE

on the
01st February 2020

 *D Morgan*
Daniel Morgan
Head Tutor
New Skills Academy

This certificate can be verified online at:
<https://newskillsacademy.co.uk>



